



# Best Western Plus Leone di Messapia

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to: [front.office@leonedimessapia.it](mailto:front.office@leonedimessapia.it)

## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park, it is located outside and it is uncovered.

The hotel's car park is surfaced with tarmac.

Number of reserved parking spots for expectant mothers	n° 3
Number of reserved parking spots for persons with disabilities, identified with signs	n° 3
Distance from main entrance	m 7

The path to the main entrance door is accessible on a level surface.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

## MAIN ENTRANCE AND RECEPTION



At the entrance there is a doorbell to request for assistance.

The access door has a automatic sliding door. The door has no handle.

Inside there is a una carpet runner/door mat and there is a marble flooring.

In the lobby, there are seats, namely sofas.

The portorage service is not available.

Height of reception desk	cm 118
Height of lowered desk	not present

## LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 140x110
Height of call button	cm 108
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 90
Audible indication of floors	yes, with a floor voice announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

## INTERNAL ROUTES

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The corridors have a moquette floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

### Stairs

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	yes

### Lightning

Lighting location	ceiling lighting
Light control system	automatic sensor

## TOILET FACILITIES

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There is not a bathroom access room.

### Bathroom features

Size of bathroom	cm 220x220
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes
Baby changing table or station	yes

## ACCESSIBLE ROOM



There are 6 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever handle
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

### Accessible bathroom features

Size of bathroom	cm 240x220
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.



## CATERING

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### Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tile
Main door style	double hinged door
Opening direction	inwards
Shape of tables	round, rectangle, square
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Restaurant

In the hotel there is an accessible restaurant that is on the ground floor, open during events.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	double hinged door
Opening direction	Inwards
Shape of tables	square, round, rectangle
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	yes
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Bar

In the hotel there is an accessible bar that is on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	not present
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Height of counter	cm 120
Table service	yes
Open 24 hours	no