



# Best Western Hotel Continental

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to:

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## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park which is located outside and is uncovered.

The hotel's car park is surfaced with cobblestone.

Number of reserved parking spots for expectant mothers	n° 2
Number of reserved parking spots for persons with disabilities, identified with signs	n° 0
Distance from main entrance	m 30

To avoid the difference in level between the path and the main entrance door, the access ramp can be used. The path is surfaced with cobblestone.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

## MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has a single hinged door outwards system. The door has knob handle.

Inside there is not a runner/doormat and there is a tile flooring.

In the lobby, there are seats, namely armchairs.

The porterage service is not available.

Height of reception desk	cm 100
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## LIFTS



Our hotel has 1 lift to access the floors which is located in the lobby.

Size of inner cabin	cm 95X120
Height of call button	cm 110
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 74
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes



## INTERNAL ROUTES

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The corridors have a carpet floor and along the paths there are no doors or passages narrower than 90 cm.

There is some protruding wall decor.

### Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

### Lighting

Lighting location	wall lightning
Light control system	automatic sensor

## TOILET FACILITIES

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The toilet facilities are located in the hall.

A bathroom access room is present.

Size of bathroom access room	cm 145x220
Type of flooring in the bathroom access room	tile
Door style	hinged door
Type of lighting	automatic sensor

### Bathroom features

Size of bathroom	cm 200x106
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes
Baby changing table or station	yes

## ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever handle
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	remote control

### Accessible bathroom features

Size of bathroom	cm 195x195
Type of flooring	tile
Door style	sliding
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

## CATERING

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### Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	not present
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Restaurant

In the hotel there is not an accessible restaurant.

### Bar

An accessible bar is present in the hotel on the ground floor.

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	not present
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Height of counter	cm 110
Table service	yes
Open 24 hours	no